How to manage authenticators

> ⓘ A user must have relevant access rights to be able to manage authenticators.

If you would like to manage authenticators, please open the **Authenticators** tab in the user profile. The tab shows the number of registered user authenticators and their parameters.

MC / Users / James Miller / Authenticators

James Miller - Authenticators

		AUTHENTICATOR TYPE	DEVICE	NOTE	REGISTERED DATE	ENROLLED BY	STATUS
☐	MFA	Multi-factor authentication	Windows Password + Futronic	BSP for Multi-factor authentication			Is acting
☐	★★★	Passcode	Passcode		2020.09.15 15:56	James Miller	Is acting
☐	★★★	Windows Password	Windows Password	Windows Password			Is acting

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+ Register ▾   🔓 Unlock   ⊘ Allow use   ⊘ Deny

How to disable an authenticator

1. Select a relevant authenticator.
2. Click **Deny**.

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		AUTHENTICATOR TYPE	DEVICE	NOTE	REGISTERED DATE	ENROLLED BY	STATUS
☐	MFA	Multi-factor authentication	Windows Password + Futronic	BSP for Multi-factor authentication			Is acting
☑	★★★	Passcode	Passcode		2020.09.15 15:56	James Miller	Is acting
☐	★★★	Windows Password	Windows Password	Windows Password			Is acting

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3. Once an authenticator has been disabled, users will not be able to use this login method. The authenticator status will be changed to **Forbidden**.

☐	★★★	Passcode	Passcode		2020.09.15 15:56	James Miller	⊘ Forbidden

How to enable an authenticator

1. Select a relevant authenticator.
2. Click **Allow use**.

+ Register ▾	🔒 Unlock	⊘ Allow use	⊘ Deny					
	AUTHENTICATOR TYPE	**DEVICE**	**NOTE**		**REGISTERED DATE**	**ENROLLED BY**		**STATUS**
☐ MFA	Multi-factor authentication	Windows Password + Futronic	BSP for Multi-factor authentication					Is acting
☑ ✱✱✱	Passcode	Passcode			2020.09.15 15:56	James Miller		⊘ Forbid
☐ ✱✱✱	Windows Password	Windows Password	Windows Password					Is acting

3. Once an authenticator has been enabled, users will have the option to use this login method. The authenticator status will be changed to **Is acting**.

☐ ✱✱✱	Passcode	Passcode		2020.09.15 15:56	James Miller	Is acting

How to register an authenticator

> ⓘ Email and SMS providers do not require registration and can be used if a user has indicated their email address or phone number, respectively. If relevant parameters have not been set, authenticators will not appear on the list of available user authenticators.

1. Click **Register** and select a relevant login method from the drop-down list.

> ⚠ If a user has reached the limit in terms of permitted number of authenticators that can be registered for a given login method, such method will not appear on the list.

2. Please follow these steps to train an authenticator.

> ⚠ The training algorithm for different authenticators may vary and different windows may appear.

🖫 Save   ✕ Cancel

Passcode

Password*

••••••••

Confirm password*

••••••••

Comment

Passcode 2

3. After successful registration, the authenticator status will be changed to **Is acting**.

| ☐ ⁂ | Passcode | Passcode | Passcode 2 | 2020.09.15 16:24 | James Miller | Is acting |

4. If a provider with registered authenticators has been deleted, the authenticator status will be changed to **Not installed**.

| ☐ ⁂ | Passcode | Passcode | Passcode 2 | 2020.09.15 16:24 | James Miller | ⚠ Not installed |

How to delete an authenticator

1. Select an authenticator and click **Delete**.

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		AUTHENTICATOR TYPE	DEVICE	NOTE
☐	MFA	Multi-factor authentication	Windows Password + Futronic	BSP for Multi-factor authentication
☐	★★★	Passcode	Passcode	
☑	★★★	Passcode	Passcode	Passcode 2
☐	★★★	Windows Password	Windows Password	Windows Password

2. Confirm that you wish to delete this item.

Confirmation   ✕

Are you sure you want to delete selected items?

Cancel   Delete